

July 24, 2025

## ***First Choice Next Provider Manual Revisions – July 2025***

<b>2025 First Choice Next Provider Manual Updates</b>	<b>Page</b>
<b>Contact Information:</b> Updated EDI clearinghouses contact information and ECHO Health Inc. contact information.	14
<b>Member ID Card:</b> Updated for PY2025.	21
<b>Refunds for Improper Payment or Overpayment of Claims:</b> Updated improper payment or refund section.	59
<b>Electronic Claims Submission (EDI):</b> Updated software vendors, added definition of Clearinghouses, and added 275 Claim Attachment Transaction information.	68-70
<b>Pharmacy Prior Authorization Forms:</b> Updated pharmacy prior authorization submission instructions.	85-86

### **Questions:**

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact your Provider Account Executive.

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