

June 20, 2025

New Vendor to Provide In-Home Health Evaluations (IHE)

Summary: First Choice Next is partnering with SignifyHealth to provide in-home visits to members.

First Choice Next works with you to collect complete and accurate member health histories to help facilitate care management, as appropriate. To this end, we are asking for your continued support and collaboration to help ensure First Choice Next members with chronic health conditions are benefiting from routine monitoring and treatment services. As part of these efforts, we are partnering with SignifyHealth to conduct In-Home Health Evaluation (IHE) visits to assist us in better documenting our member's/your patient's healthcare conditions, diseases and other social demographic related factors.

These in-home visits provide an opportunity to:

- Learn more about your patient's home environment.
- Gain information to help you guide your patient to appropriate disease-management programs.
- Receive a comprehensive view of your patient's medications.
- Give your patient a summary of all diagnoses and recommendations for follow-up care.

What SignifyHealth will do:

- Conduct in-person or online video IHE visits at no additional cost.
- Following the IHE, the patient's Primary Care Provider (PCP) will receive a summary report to better support you in managing the patient's health. The patient may also receive a one-page summary.

What a SignifyHealth IHE visit will NOT do:

- Replace any regular health care visits or the annual wellness exam.
- Prescribe medications or other treatments.
- Carry any additional cost to you or your patient.

Thank you for your continued support and commitment to the care of our members.

Questions

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 1-833-986-7277.

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